



6 Oversikt over inkluderte forskningsartikler

Tabell 2 Informasjon om de 81 inkluderte forskningsartiklene i kronologisk synkende rekkefølge

År	Forfattere	Tittel	Journal	Yrke
2023	Haugstvedt, H. & Gunnarsdottir, H.M.	Managing role expectations and emotions in encounters with extremism: Norwegian social workers' experiences	Qualitative Social Work	Sosialarbeidere
2023	Birkeland Nielsen, M.B., Johannessen, H.A., Christensen, J.O. & Live Bakke Finne, L.B.	Emotional dissonance and burnout among child welfare workers: The moderating role of social support from colleagues, supervisors, and organization	Journal of Social Work	Barneverntjenester
2023	Hjarpe, T.	Negotiating organisational and professional feeling rules: on digital documentation and emotions in child protection social work	Emotions and society	Sosialarbeidere, barnevern
2023	Løberg, I.,B. & Egeland, C.	'You get a completely different feeling' – an empirical exploration of emotions and their functions in digital frontline work	European journal of social work	Ansatte i Arbeids- og velferdsetaten
2023	Clausen, T., Sørensen, J.K., Dalsager, L., Karlsen, I.L. & Kristiansen, J.	Do different job demands interact as predictors of long-term sickness absence? A register-based follow-up on 55 467 Danish workers	Occupational & Environmental Medicine	Generell
2023	Sørensen, J.K. et al.	Psychosocial working conditions and sickness absence among younger employees in Denmark: a register-based cohort study using job exposure matrices	Scandinavian Journal of Work, Environment & Health	Generell, men unge arbeidstakere
2022	Dip Raj Thapa, Johanna Stengård, Anette Ekström-Bergström, Kristina Areskoug Josefsson, Alexandra Krettek & Anna Nyberg	Job demands, job resources, and health outcomes among nursing professionals in private and public healthcare sectors in Sweden – a prospective study	BMC Nursing	Sykepleiere og helsefagarbeidere (hjelpepleiere) i den offentlige og private helsesektoren i Sverige
2022	Stevens, M.L., Karstad, K., Januario, L.B., Mathiassen, S.E., Rugulies, R., Hallman, D.M. & Holtermann, A.	Nursing Home, Ward and Worker Level Determinants of Perceived Quantitative Work Demands: A Multi-Level Cross-Sectional Analysis in Eldercare	Annals of Work Exposures and Health	Ansatte i eldreomsorg
2022	Hansson, M., Dencker, A., Lundgren, I., Carlsson, I.-M., Eriksson, M. & Hensing, G.	Job satisfaction in midwives and its association with organisational and psychosocial factors at work: a nationwide, cross-sectional study	BMC Health Services Research	Jordmødre
2022	Ahlberg, B.M., Hamed, S., Bradby, H., Moberg, C. & Thapar-Björkert, S.	"Just Throw It Behind You and Just Keep Going": Emotional Labor when Ethnic Minority Healthcare Staff Encounter Racism in Healthcare	Frontiers in Sociology	Etniske minoriteter innenfor helse
2022	Haugstvedt, H.	The role of social support for social workers engaged in preventing radicalization and violent extremism	Nordic Social Work Research	Sosialarbeidere
2022	Heilala, C., Kalland, M., Lundkvist, M., Forsius, M., Vincze, L. & Santavirta, N.	Work Demands and Work Resources: Testing a Model of Factors Predicting Turnover Intentions in Early Childhood Education	Early childhood education journal	Barnehagelærere
2022	Svensson, K. & Ponnert, L.	Flexible Rigidity and Caring Distance: How Discretion Works in Compulsory Care	British journal of social work	Ansatte på institusjoner for kriminelle ungdommer
2022	Madsen I.E.H., Sørensen J.K., Bruun J.E., Framke E., Burr H., Melchior M.,	Emotional demands at work and risk of hospital-treated depressive disorder in up to 1.6 million Danish employees: a	Scandinavian Journal of Work,	Generell



	Sivertsen B., Stansfeld S., Kivimäki M. & Rugulies R.	prospective nationwide register-based cohort study	Environment & Health	
2022	Andersen, L.L., Vinstrup, J., Thorsen, S.V., Pedersen, J., Sundstrup, E. & Rugulies, R.	Combined psychosocial work factors and risk of long-term sickness absence in the general working population: Prospective cohort with register follow-up among 69 371 workers	Scandinavian Journal of Work, Environment & Health	Generell
2022	Stengård, J., Leineweber, C., Virtanen, M., Westerlund, H., & Wang, H-X.	Do good psychosocial working conditions prolong working lives? Findings from a prospective study in Sweden	European Journal of Ageing	Generell, men eldre arbeidstakere (59->)
2022	Fernández-Basanta, S.	The link between task-focused care and care beyond technique: A meta-ethnography about the emotional labour in nursing care	Journal of Clinical Nursing	Sykepleiere
2021	Tafjord, T.	Managing Strong Emotions: Nurses' Recognition and Responses to Personal Emotions When Approaching Parents With Cancer and Their Dependent Children	Qualitative Health Research	Sykepleiere
2021	Vänje, A.	Being There No Matter What: Working in Publicly Provided Homecare Services	Nordic Journal of Working Life Studies	Hjemmetjeneste
2021	Hage, T.W., Isaksson Rø, K. & Rø, Ø.	Burnout among staff on specialized eating disorder units in Norway	Journal of Eating Disorders	Helsepersonell
2021	Andersen, L.P., Aust, B. & Winding, T.N.	The Demand–Control Model and Pupils' Aggressive Behaviour towards Teachers: A Follow-Up Study	International Journal of Environmental Research and Public Health	Lærere
2021	Virtanen, A., Van Laethem, M., de Bloom, J. & Kinnunen, U.	Drammatic breaks: Break recovery experiences as mediators between job demands and affect in the afternoon and evening	Stress and health	Lærere
2021	Bloksgaard, L. & Pieu, A.	Policing by social skills: the importance of empathy and appropriate emotional expressions in the recruitment, selection and education of Danish police officers	Policing and Society	Politirekutter
2021	Richter, A., Roczniwska, M., Loeb, C., Stempel, C.R. & Rigotti, T.	The Cross-Level Moderation Effect of Resource-Providing Leadership on the Demands—Work Ability Relationship	International Journal of Environmental Research and Public Health	Ansatte i kvinnedominterte bransjer
2021	Langseth-Eide, B. & Vittersø, J.	Here, There, and Everywhere: Applying Vignettes to Investigate Appraisals of Job Demands	Sustainability	Studenter
2021	Framke, E., Sørensen, J.K., Alexanderson, K., Farrants, K., Kivimäki, M., Nyberg, S.T., Pedersen, J., Madsen, I.E.H. & Rugulies, R.	Emotional demands at work and risk of long-term sickness absence in 1.5 million employees in Denmark: a prospective cohort study on effect modifiers '1	Lancet Public Health	Generell
2021	Sundstrup, E. & Andersen, L.L.	Joint association of physical and psychosocial working conditions with risk of long-term sickness absence: Prospective cohort study with register follow-up	Scandinavian Journal of Public Health	Generell
2021	Rugulies, R., Sørensen, J.K., Madsen, I.E.H., Nordentoft, M., Sørensen, K. & Framke, E.	Can leadership quality buffer the association between emotionally demanding work and risk of long-term sickness absence?	European Journal of Public Health	Generell



2021	Sapeta, P., Centeno, C. & Belar, A.	Adaptation and continuous learning: integrative review of coping strategies of palliative care professionals	Palliative Medicine	Pallativ omsorgspersonell
2021	Marshman, C.	Compassion fatigue in mental health nurses: A systematic review	Journal of Psychiatric and Mental Health Nursing	Sykepleiere
2021	Hofstee, G., Jansena, P.G.W., De Lange, A.H., Spisak, B.R. & Swinkels, M.	The cognitive costs of managing emotions: A systematic review of the impact of emotional requirements on cognitive performance	Work and Stress	Review
2020	Eriksson, A., Jutengren, G. & Dellve, L.	Job demands and functional resources moderating assistant and Registered Nurses' intention to leave	Nursing Open	Sykepleiere og helsefagarbeidere
2020	Andersen, L.L., Villadsen, E. & Clausen, T.	Influence of physical and psychosocial working conditions for the risk of disability pension among healthy female eldercare workers: Prospective cohort	Scandinavian Journal of Public Health	Friske kvinnelige omsorgsarbeidere
2020	Boström, M., Björklund, C., Bergström, G., Nybergh, L., Elinder, L.S., tigar, K., Wåhlin, C., Jensen, I & Kwak, L.	Health and Work Environment among Female and Male Swedish Elementary School Teachers—A Cross-Sectional Study	International Journal of Environmental Research and Public Health	Lærere
2020	Duarte, J., Hanne Berthelsen, H. & Owen, M.	Not All Emotional Demands Are the Same: Emotional Demands from Clients' or Co-Workers' Relations Have Different Associations with Well-Being in Service Workers	International Journal of Environmental Research and Public Health	Servicepersonell
2020	van der Molen, H.F., Nieuwenhuijsen, K. & Frings-Dresen, M.H.W.	Work-related psychosocial risk factors for stress-related mental disorders: an updated systematic review and meta-analysis	BMJ Open	Systematisk review and meta-analysis.
2019	Hopia, H. & Heino-Tolonen, T.	Families in Paediatric Oncology Nursing: Critical Incidents From the Nurses' Perspective	Journal of Pediatric Nursing	Sykepleiere
2019	Grødal, K., Innstrand, S.T., Haugan, G. & André, B.	Affective organizational commitment among nursing home employees: A longitudinal study on the influence of a health-promoting work environment	Nursing Open	Ansatte på sykehjem
2019	Aronsson, V., Toivanen, S., Leineweber, C. & Nyberg, A.	Can a poor psychosocial work environment and insufficient organizational resources explain the higher risk of ill-health and sickness absence in human service occupations? Evidence from a Swedish national cohort	Scandinavian Journal of Public Health	Ansatte i helsesektoren sammenlignet med andre sektorer
2019	Geisler, M., Berthelsen, H. & Hakanen, J.J.	No Job Demand Is an Island - Interaction Effects Between Emotional Demands and Other Types of Job Demands	Frontiers in psychology	Sosialarbeidere
2019	Lindqvist, H., Weurlander, M., Wernerson, A. & Thornberg, R.	Boundaries as a coping strategy: emotional labour and relationship maintenance in distressing teacher education situations	European journal of teacher education	Lærerstudenter
2019	Framke, E. et al.	Perceived and content-related emotional demands at work and risk of long-term sickness absence in the Danish workforce: a cohort study of 26 410 Danish employees	Occupational and Environmental Medicine	Generell
2019	Vammen, M.A., Mikkelsen, S., Forman, J.L., Hansen, Å.M., Bonde, J.P., Grynderup, M.B., Kolstad,	Emotional demands and exhaustion: cross-sectional and longitudinal associations in a cohort of Danish public sector employees	International Archives of Occupational and	Generell, men ansatte i offentlig sektor



	H., Kaerlev, L., Rugulies, R. & Thomsen, J.F.		Environmental Health volume	
2019	Sewdas, R., Thorsen, S.V., Boot, C.R.L., Bjørner, J.B. & Van der Beek, A.J.	Determinants of voluntary early retirement for older workers with and without chronic diseases: A Danish prospective study	Scandinavian Journal of Public Health	Generell, men eldre ansatte (56-64) med og uten kroniske lidelser
2019	Wang H., Hall, N., C. & Taxer, J.L.	Antecedents and consequences of teachers' emotional labor: A systematic review and meta-analytic investigation	Education in Psychology review	Review lærere
2018	Konow Lund, A.-S., Heggstad, A.K.T., Nortvedt, P. & Christiansen, B.	Developing mature empathy among first-year students: The learning potential of emotional experiences	Nordic Journal of Nursing Research	Sykepleierstudenter
2018	Indregard, A.-M.R., Knardahl, S. & Nielsen, M.B.	Emotional dissonance, mental health complaints, and sickness absence among health- and social workers. The moderating role of self-efficacy	Frontiers in Psychology	Helse- og sosialarbeidere
2018	Markström, A.-M. & Münger, A.-C.	The decision whether to report on children exposed to domestic violence: perceptions and experiences of teachers and school health staff	Nordic Social Work Research	Ansatte i barnehager og skoler
2018	Andersen, L.P., Høgh, A., Biering, K. & Gadegaard, C.A.	Work-related threats and violence in human service sectors: The importance of the psycho-social work environment examined in a multilevel prospective study	Work	Ansatte innenfor omsorgssektoren med høy risiko for vold og trusler (psykiatriske avdelinger, eldreomsorgssektoren, spesialskoler for elever med diagnoser, og fengsel)
2018	Indregard, A.-M.R., Ulleberg, P., Knardahl, S. & Nielsen, M.B.	Emotional dissonance and sickness absence among employees working with customers and clients: A moderated mediation model via exhaustion and human resource primacy	Frontiers in Psychology	Ansatte som jobber med kunder og klienter
2018	Sundstrup, E., Hansen, Å.M., Mortensen, E.L., Poulsen, O. M., Clausen, T., Rugulies, R., Møller, A. & Andersen, L.L.	Retrospectively assessed psychosocial working conditions as predictors of prospectively assessed sickness absence and disability pension among older workers	BMC Public Health	Generell, men eldre arbeidstakere
2017	Jensen, A.M.B.	Guardians of 'the gift': the emotional challenges of heart and lung transplant professionals in Denmark	Anthropology and Medicine	Leger og sykepleiere
2017	Mauno, S., Ruokolainen, M., De Bloom, J. & Kinnunen, U.	Does recovery buffer against emotional labor in terms of motivational outcomes at work? Analyzing age differences among Finnish health care professionals	Applied Nursing Research	Leger og sykepleiere
2017	Løvseth, L.T.	The hidden stressor of child welfare workers: client confidentiality as a barrier for coping with emotional work demands	Child & Family Social Work	Barneverntjenester
2017	Andersen, D.R., Andersen, L.P., Gadegaard, C. A., Høgh, A., Prieur, A. & Lund, T.	Burnout among Danish prison personnel: A question of quantitative and emotional demands	Scandinavian Journal of Public Health	Fengsel, både betjenter og administrativt personell
2017	Indregard, A.-M.R., Knardahl, S. & Nielsen, M.B.	Emotional dissonance and sickness absence: a prospective study of employees working with clients	International Archives of Occupational and Environmental Health	Ansatte som jobber med klienter



2017	Kinnunen, U., Feldt, T., Sianoja, M., de Bloom, J., Korpela, K. & Geurts, S.	Identifying long-term patterns of work-related rumination: associations with job demands and well-being outcomes	European journal of work and organizational psychology	Generell, 11 ulike organisasjoner
2017	Jood, K., Karlsson, N., Medin, J., (...), Wester, P. & Ekberg, K.	The psychosocial work environment is associated with risk of stroke at working age	Scandinavian Journal of Work, Environment and Health	Generell
2017	Delgado, C., Upton, D., Ranse, K., Furness, T. & Foster, K.	Nurses' resilience and the emotional labour of nursing work: An integrative review of empirical literature	International Journal of Nursing Studies	Sykepleiere
2016	Mauno, S., Ruokolainen, M., De Bloom, J., & Kinnunen, U.	Emotional labour and work engagement among nurses: Examining perceived compassion, leadership and work ethic as stress buffers	Journal of advanced nursing	Sykepleiere
2016	Kamp, A. & Dybbroe, B.	Struggles of professionalism and emotional labour in standardized mental health care	Nordic Journal of Working Life Studies	Offentlig helsesektor
2016	Gunnarsdóttir, H.M.	Autonomy and emotion management: Middle managers in welfare professions during radical organizational change	Nordic Journal of Working Life Studies	Mellomledere barnevern
2016	Aagestad, C., Tyssen, R. & Tom Sterud, T.	Do work-related factors contribute to differences in doctor-certified sick leave? A prospective study comparing women in health and social occupations with women in the general working population	BMC Public Health	Kvinner
2016	Jørgensen, M.B., Villadsen, E., Burr, H., Punnet, L. & Holtermann, A.	Does employee participation in workplace health promotion depend on the working environment? A cross-sectional study of Danish workers	BMJ Open	Generell
2016	Thorsen, S.V., Jensen, P.H. & Bjørner, J.B.	Psychosocial work environment and retirement age: a prospective study of 1876 senior employees	International Archives of Occupational and Environmental Health volume	Generell, men eldre ansatte (60-64)
2016	Vammen, M. A., Mikkelsen, S., Hansen, Å. M., Bonde, J. P., Grynderup, M. B., Kolstad, H., Kærlev, L., Mors, O., Rugulies, R. & Thomsen, J. F.	Emotional Demands at Work and the Risk of Clinical Depression. A Longitudinal Study in the Danish Public Sector	Journal of Occupational and Environmental Medicine	Generell, men offentlig sektor
2015	Johannessen, H.A., Gravseth, H.M. & Sterud, T.	Psychosocial Factors at Work and Occupational Injuries: A Prospective Study of the General Working Population in Norway	American Journal of Industrial Medicine	Generell
2014	Løvseth, L.T., Aasland, O.G., Fridner, A., Schenck-Gustafsson, K., Jónsdóttir, S., Einarsdóttir, T., Marini, M., Minucci, D., Pavan, L., Götestam, K.G. & Linaker, O.M.	Confidentiality as a barrier to support seeking among physicians: The influence of psychosocial work factors in four European hospitals (The HOUPE study) - IOS Press	Work	Leger
2014	Larsson, B.	Emotional professionalism in a bureaucratic context: Emotion management in case handling at the Swedish Enforcement Authority	International Journal of Work Organisation and Emotion	Tilsynsmyndigheter
2014	Madsen, I. E., Hanson, L. L., Rugulies, R., Theorell, T.,	Does good leadership buffer effects of high emotional demands at work on risk of	Social Psychiatry and Psychiatric Epidemiology	Generell, men med god helse og ikke bruk av antidepressiver tidligere



	Burr, H., Diderichsen, F., & Westerlund, H.	antidepressant treatment? A prospective study from two Nordic countries		
2014	Hansen, Å. M., Darsø, L., Manty, M., Nilsson, C., Christensen, U., Lund, R., Holtermann, A., & Avlund, K.	Psychosocial factors at work and the development of mobility limitations among adults in Denmark	Scandinavian Journal of Public Health	Generell, men middelaldrene menn og kvinner
2014	Sterud, T.	Work-related gender differences in physician-certified sick leave: a prospective study of the general working population in Norway	Scandinavian Journal of Work, Environment & Health	Generell
2014	Aagestad, C., Johannessen, H.A., Tynes, T., Gravseth, H.M. & Sterud, T.	Work-Related Psychosocial Risk Factors for Long-Term Sick Leave. A Prospective Study of the General Working Population in Norway	Journal of Occupational and Environmental Medicine	Generell
2013	Selberg, R.	Nursing in times of neoliberal change: An ethnographic study of nurses' experiences of work intensification	Nordic Journal of Working Life Studies	Sykepleiere
2013	Stapelfeldt, C.M., Nielsen, C.V., Andersen, N.T., Krane, L., Fleten, N., Borg, V. & Jensen, C.	Are environmental characteristics in the municipal eldercare, more closely associated with frequent short sick leave spells among employees than with total sick leave: a cross-sectional study	BMC Public Health	Eldreomsorg
2013	Clausen, T., Andersen, L.L., Holtermann, A., Jorgensen, A.F.B., Aust, B. & Rugulies, R.	Do self-reported psychosocial working conditions predict low back pain after adjustment for both physical work load and depressive symptoms? A prospective study among female eldercare workers	Occupational & Environmental Medicine	Kvinnelige ansatte i eldreomsorg
2013	Hanson, L.L.M., Madsen, I.E.H., Westerlund, H., Theorell, T., Burr, H. & Rugulies, R.	Antidepressant use and associations with psychosocial work characteristics. A comparative study of Swedish and Danish gainfully employed	Journal of Affective Disorders	Generell
2013	Johannessen, H.A., Tynes, T. & Sterud, T.	Effects of Occupational Role Conflict and Emotional Demands on Subsequent Psychological Distress. A 3-Year Follow-Up Study of the General Working Population in Norway	Journal of Occupational and Environmental Medicine	Generell
2012	Michaelsen, J.J.	Emotional distance to so-called difficult patients	Scandinavian Journal of Caring Science	Sykepleiere
2012	Clausen, T., Nielsen, K., Carneiro, I.G. & Borg, V.	Job demands, job resources and long-term sickness absence in the Danish eldercare services: a prospective analysis of register-based outcomes	Journal of advanced nursing	Sykepleiere og andre ansatte i eldreomsorgen
2012	Hansen, C.D., Rasmussen, K., Kyed, M., Nielsen, K.J. & Andersen, J.H.	Physical and psychosocial work environment factors and their association with health outcomes in Danish ambulance personnel – a cross-sectional study	BMC Public Health	Ambulansepersonell